



## MEMORANDUM

TO: Medicare Advantage Organizations  
FROM: HOS Project Team  
DATE: March 13, 2023  
RE: Exclusion of Medicare Advantage Contracts from Medicare Health Outcomes Survey Baseline HOS 2023 Administration

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The Centers for Medicare & Medicaid Services (CMS) has determined your contract is **not** required to report the HEDIS<sup>®1</sup> Medicare Health Outcomes Survey (HOS)<sup>2</sup> Baseline survey in 2023.

To reduce plan burden, Medicare Advantage Organizations (MAOs) and other organization types with less than 500 enrolled beneficiaries as of February 1, 2023, and/or contract effective dates later than January 1, 2022, are not required to administer the HOS in 2023. This includes all coordinated care contracts, Private Fee-For-Service (PFFS contracts), Medical Savings Account (MSA) contracts, Section 1876 Cost contracts (including those that are closed for enrollment), employer group/union only contracts, and Medicare Medicaid Plans (MMPs).

### Final Eligibility Status

This memo serves as the final notification of Baseline reporting requirements for 2023 HOS administration. CMS reviewed contract enrollment as of February 1, 2023, and has determined that your contract is **not** required to report HOS Baseline in 2023. Contracts that are not required to report may elect to voluntarily field the HOS Baseline in 2023 and will have their results publicly reported. Contracts that voluntarily report HOS Baseline in 2023 are required to administer the Follow-Up survey in 2025.

### Institutional Special Needs Plans (I-SNPs)

CMS excludes beneficiaries enrolled in Institutional Special Needs Plans (I-SNPs) at the plan benefit package (PBP) level from sampling for the HOS Baseline survey. The HOS Project Team will notify I-SNPs that are required to report the 2023 HOS Baseline Survey.

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<sup>1</sup> HEDIS<sup>®</sup> is a registered trademark of the National Committee for Quality Assurance (NCQA).

<sup>2</sup> The HOS provides a general indication of how well a Medicare Advantage Organization (MAO) manages the physical and mental health of its beneficiaries. CMS contracted with NCQA to oversee HOS administration.

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Contracts in effect on or before January 1, 2022, with a minimum of 500 **non-I-SNP enrollees** as of February 1, 2023, **are** required to administer the HOS Baseline survey in 2023 to their non-I-SNP enrollees.

### **Cohort 24 Follow-Up Reporting Requirements**

Medicare Advantage (MA) contracts that administered the Cohort 24 Baseline survey in 2021 **must** report Cohort 24 Follow-Up in 2023, regardless of enrollment size or I-SNP status. MA contracts that are required to report Cohort 24 Follow-Up **only** are marked with a superscript “<sup>1</sup>” in Attachment 1.

CMS will post this memo on the [HOS website](https://hosonline.org) (<https://hosonline.org>).

If you have any questions regarding this memo or think that your plan has received it in error, please contact the HOS Project Team at [hos@ncqa.org](mailto:hos@ncqa.org).

Thank you for your continued support of the HOS project.

## ATTACHMENT 1

### MA Contracts Not Required to Administer HOS Baseline in 2023

Contract ID	Contract Name
H0029	COORDINATED CARE OF WASHINGTON, INC.
H0062	SUPERIOR HEALTHPLAN COMMUNITY SOLUTIONS, INC.
H0342	CAREPARTNERS OF CONNECTICUT, INC.
H0363	LONGEVITY HEALTH PLAN OF COLORADO, INC.
H0710	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.
H0738	AMERIHEALTH CARITAS VIP NEXT, INC.
H0764	UNITEDHEALTHCARE OF NEW ENGLAND, INC.
H0798	MEDICA COMMUNITY HEALTH PLAN
H0826	INNOVATIVE INTEGRATED HEALTH COMMUNITY PLANS, INC.
H0876	COMMONWEALTH CARE ALLIANCE RHODE ISLAND, LLC
H1119	TSG GUARD, INC.
H1224	LOCAL INITIATIVE HEALTH AUTHORITY FOR LA COUNTY
H1277	ALIGN SENIOR CARE, INC.
H1280	ETERNALHEALTH, INC.
H1347	PATRIUS HEALTH INC
H1372	MARQUIS ADVANTAGE, INC.
H1426 <sup>1</sup>	CCA HEALTH PLANS OF CALIFORNIA, INC.
H1587 <sup>1</sup>	ARKANSAS SUPERIOR SELECT, INC.
H1644	LONGEVITY HEALTH PLAN OF FLORIDA, INC.
H1748	SONDER HEALTH PLANS, INC.
H1777	CATHOLIC SPECIAL NEEDS PLAN, LLC
H1787	GOOD SAMARITAN INSURANCE PLAN OF SOUTH DAKOTA, INC
H2185	LIFEWORCS ADVANTAGE, LLC
H2246	SELECTHEALTH, INC.
H2272	UNITEDHEALTHCARE OF NEW ENGLAND, INC.
H2292	CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.
H2293	SILVERSCRIPT INSURANCE COMPANY
H2334	CLEAR SPRING HEALTH (SC), INC.
H2392	KANSAS SUPERIOR SELECT, INC.
H2400	SIGNATURE ADVANTAGE, LLC
H2417	ITASCA MEDICAL CARE
H2478	MOLINA HEALTHCARE OF NEVADA INC
H2509	UNITEDHEALTHCARE OF FLORIDA, INC.
H2526	DEVOTED HEALTH PLAN OF OHIO INC
H2686	DEVOTED HEALTH INSURANCE COMPANY OF HAWAII INC

<sup>1</sup> MAO is not required to administer the 2023 HOS Cohort 26 Baseline survey due to enrollment less of less than 500 as of February 1, 2023. MAO administered the Cohort 24 Baseline survey in 2021 and **is required** to administer the Cohort 24 Follow-Up survey in 2023.

Contract ID	Contract Name
H2694	ETERNALHEALTH, INC.
H2715	MOLINA HEALTHCARE OF ILLINOIS INC
H2752	CIGNA HEALTHCARE OF CONNECTICUT INC.
H2923	DEVOTED HEALTH PLAN OF OREGON INC
H2926	PRIMEWEST RURAL MN HEALTH CARE ACCESS INITIATIVE
H2942	COX HEALTH SYSTEMS HMO INC
H3041	DEVOTED HEALTH PLAN OF SOUTH CAROLINA INC
H3080	DEVOTED HEALTH PLAN OF ALABAMA INC
H3186	SANFORD HEALTH PLAN OF MINNESOTA
H3189	ESSENCE HEALTHCARE OF OHIO, INC.
H3274	ALIGN SENIOR CARE CALIFORNIA INC.
H3291	PRUITTHEALTH PREMIER, INC.
H3342 <sup>1</sup>	EMPIRE HEALTHCHOICE ASSURANCE, INC.
H3407	EL PASO FIRST HEALTH PLANS, INC.
H3419	PERENNIAL ADVANTAGE OF COLORADO, INC.
H3467	PROCARE ADVANTAGE, LLC
H3632	MEDICA COMMUNITY HEALTH PLAN
H3708	OKLAHOMA SUPERIOR SELECT, INC.
H3727	OH CHS SNP INC.
H3800	PROVIDER PARTNERS HEALTH PLAN OF ILLINOIS
H3828	MOUNT CARMEL HEALTH PLAN OF IDAHO, INC.
H4045	SANTA CLARA COUNTY HEALTH AUTHORITY
H4054	PROVIDER PARTNERS HEALTH PLAN OF TEXAS, INC.
H4091	SIMPRA ADVANTAGE, INC.
H4093	PROVIDER PARTNERS HEALTH PLAN OF PENNSYLVANIA, INC
H4161	BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN
H4172	NHC ADVANTAGE, LLC
H4198	COMMUNITYCARE GOVERNMENT PROGRAMS, INC.
H4232	AMERICAN HEALTH PLAN OF UT, INC.
H4277	COMMUNITYCARE LIFE & HEALTH INSURANCE CO.
H4490	AMERICAN HEALTH PLAN OF MISSOURI, INC.
H4537	WELLCARE HEALTH INSURANCE COMPANY OF OKLAHOMA, INC.
H4620	ESSENCE HEALTHCARE OF OHIO, INC.
H4733	COMMUNITY HEALTH GROUP
H4739	SELECT HEALTH OF SOUTH CAROLINA, INC.
H4808	DEVOTED HEALTH INSURANCE COMPANY OF COLORADO INC
H4863	TRH HEALTH INSURANCE COMPANY
H4869	GOLD KIDNEY OF ARIZONA
H4922 <sup>1</sup>	AGEWELL NEW YORK, LLC

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Contract ID	Contract Name
H4943	SCOTT & WHITE CARE PLANS
H5015	TEXAS INDEPENDENCE HEALTH PLAN, INC.
H5117 <sup>1</sup>	LOUISIANA HEALTHCARE CONNECTIONS, INC.
H5178	HUMANA HEALTH PLAN, INC.
H5190	SUNSHINE STATE HEALTH PLAN, INC.
H5232	PARAMOUNT CARE, INC.
H5299	DEVOTED HEALTH PLAN OF NORTH CAROLINA INC
H5372	ESSENCE HEALTHCARE OF GEORGIA, INC.
H5373	PARAMOUNT CARE OF INDIANA, INC.
H5374	LONGEVITY HEALTH PLAN OF NORTH CAROLINA, INC.
H5430	ONE CARE BY CARE1ST HEALTH PLAN OF ARIZONA, INC.
H5447	COMMUNITY FIRST HEALTH PLANS, INC.
H5454	CLEAR SPRING HEALTH OF ILLINOIS, INC.
H5472	ALIGNMENT HEALTH INSURANCE COMPANY OF ARIZONA INC
H5528	EMBLEMHEALTH PLAN, INC.
H5644	NETWORK HEALTH INSURANCE CORPORATION
H5703 <sup>1</sup>	SOUTH COUNTRY HEALTH ALLIANCE
H5992	SENIOR WHOLE HEALTH OF NEW YORK, INC.
H6018	DEVOTED HEALTH INSURANCE COMPANY OF PENNSYLVANIA INC
H6019	SAN MATEO HEALTH COMMISSION
H6062	GLOBALHEALTH OF TEXAS, INC.
H6200	ESSENCE HEALTHCARE PPO, INC.
H6316	MISSOURI CARE, INCORPORATED
H6345	PRUITTHEALTH PREMIER NORTH CAROLINA, LLC
H6351	LIBERTY ADVANTAGE, LLC
H6378	AMERIHEALTH CARITAS FLORIDA INC
H6379	CLEAR SPRING HEALTH (CO), INC.
H6408	MOUNT CARMEL HEALTH PLAN OF CONNECTICUT INC
H6545	DEVOTED HEALTH INSURANCE COMPANY OF ILLINOIS INC
H6586	DEVOTED HEALTH INSURANCE COMPANY OF ARIZONA, INC.
H6652	AMERICAN HEALTH PLAN OF FL, INC.
H6672	CLEAR SPRING HEALTH (GA), INC.
H6706	UNITEDHEALTHCARE BENEFITS OF TEXAS, INC.
H6765	AMERICAN HEALTH PLAN OF IOWA INC
H6776	ELDERSERVE HEALTH, INC.
H6813	DEVOTED HEALTH INSURANCE COMPANY OF TEXAS INC
H6832	ALIGN SENIOR CARE MI, LLC
H6847	MASS GENERAL BRIGHAM HEALTH PLAN, INC.
H6852	DEVOTED HEALTH PLAN OF PENNSYLVANIA INC

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Contract ID	Contract Name
H6891	AMERICAN HEALTH PLAN OF TX, INC.
H6959	ISNP VENTURES, LLC
H7028	DEVOTED HEALTH INSURANCE COMPANY OF SOUTH CAROLINA INC
H7074	ALIGNMENT HEALTH PLAN OF NORTH CAROLINA, INC.
H7076	CARESOURCE INDIANA, INC.
H7147	DEVOTED HEALTH PLAN OF COLORADO INC
H7163	VANTAGE HEALTH PLAN OF MISSISSIPPI, INC.
H7165	BLUECROSS AND BLUESHIELD OF SOUTH CAROLINA
H7199	DEVOTED HEALTH PLAN OF OREGON
H7273	BANNER HEALTH INSURANCE GROUP
H7511	GOOD SAMARITAN INSURANCE PLAN OF NEBRASKA, INC.
H7524	EXCELLUS HEALTH PLAN COMMUNITY CARE LLC
H7556	CENTENE VENTURE COMPANY ALABAMA HEALTH PLAN, INC.
H7557	LONGEVITY HEALTH PLAN OF MICHIGAN, INC.
H7598	GROUP HEALTH COOPERATIVE OF EAU CLAIRE
H7605	DEVOTED HEALTH PLAN OF TENNESSEE INC
H7746	MDWISE, INC
H7778	UNITEDHEALTHCARE OF ILLINOIS, INC.
H7779	AMERICAN HEALTH PLAN, INC.
H7813	ICIRCLE SERVICES OF THE FINGER LAKES, INC.
H8014	CLEAR SPRING HEALTH INSURANCE COMPANY
H8064 <sup>1</sup>	FIRSTCAROLINACARE INSURANCE COMPANY
H8067	PROVIDER PARTNERS HEALTH PLAN, INC.
H8070	UCARE MINNESOTA
H8093	GEORGIA ASSURANCE, INC.
H8229	ESSENCE HEALTHCARE OF GEORGIA, INC.
H8244	ALIGNMENT HEALTH PLAN OF NEVADA, INC.
H8293	CLEAR SPRING HEALTH (VA), INC.
H8384	HONEST HMO OF MICHIGAN LLC
H8390	CARESOURCE GEORGIA CO.
H8457	LONGEVITY HEALTH PLAN OF NEW YORK, INC.
H8492	DIGNITY CARE CORPORATION
H8711	WELLCARE HEALTH INSURANCE COMPANY OF NEW JERSEY
H8797	PERENNIAL ADVANTAGE OF OHIO, INC.
H8845	MOLINA HEALTHCARE OF ARIZONA, INC.
H8894	INLAND EMPIRE HEALTH PLAN
H8902	SCAN HEALTH PLAN TEXAS, INC.
H8967	GOOD SAMARITAN INSURANCE PLAN OF NORTH DAKOTA, LLC
H8998	MOUNT CARMEL HEALTH PLAN OF CONNECTICUT INC

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Contract ID	Contract Name
H9066	VISITING NURSE ASSOCIATION OF CENTRAL NEW YORK
H9104	SCAN HEALTH PLAN
H9153	WEST VIRGINIA SENIOR ADVANTAGE, INC.
H9191	PROVIDER PARTNERS HEALTH PLAN OF MISSOURI, INC.
H9231	DEVOTED HEALTH INSURANCE COMPANY OF TENNESSEE INC
H9258	WELLCARE HEALTH PLANS OF RHODE ISLAND, INC.
H9276	SUNSHINE HEALTH COMMUNITY SOLUTIONS, INC.
H9403	CLEAR SPRING HEALTH (SC), INC.
H9412	GEISINGER QUALITY OPTIONS, INC.
H9469	UNICARE LIFE AND HEALTH INSURANCE COMPANY
H9485	MASS GENERAL BRIGHAM HEALTH PLAN, INC.
H9589	CLEAR SPRING HEALTH (GA), INC.
H9590	LONGEVITY HEALTH PLAN OF ILLINOIS, INC.
H9614	ALIGNMENT HEALTH INSURANCE COMPANY OF ARIZONA, INC
H9662	CIGNA HEALTHCARE OF CALIFORNIA, INC.
H9678	HEALTHFIRST INSURANCE COMPANY, INC.
H9826	COMMUNITY HEALTH CHOICE TEXAS, INC.
H9827	MOUNT CARMEL HEALTH PLAN OF NEW YORK, INC.
H9828	APEX HEALTH, INC.
H9876	COMMONWEALTH CARE ALLIANCE RHODE ISLAND, LLC
H9888	DEVOTED HEALTH INSURANCE COMPANY OF ALABAMA INC
H9907	TUFTS ASSOCIATED HEALTH MAINTENANCE ORGANIZATION
H9909	AMERICAN HEALTH PLAN OF MS, INC.
H9917	ALIGN SENIOR CARE FLORIDA, INC.
H9940	LONGEVITY HEALTH PLAN OF MASSACHUSETTS INC
H9942	LONGEVITY HEALTH PLAN OF NEW JERSEY INSURANCE COMP
H9943	ALIGNMENT HEALTH PLAN OF FLORIDA INC
H9986	HPMP OF FLORIDA, INC.

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