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2014 Medicare
Health Outcomes
SURVEY-Modified

Data USER's
GUIDE

## Medicare Health

## OUTCOMES SURVEY



Centers
for Medicare \& Medicaid Services

Health
Services
Advisory
Group

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## Preface

## Medicare Health Outcomes Survey

The Centers for Medicare \& Medicaid Services (CMS) is committed to monitoring healthcare quality provided by its programs. The overall focus of the Medicare Health Outcomes Survey (HOS) is to gather valid and reliable health status data to assess a Medicare Advantage Organization's (MAO) ability to maintain or improve the physical and mental health of its Medicare beneficiaries over time. Since 1998, baseline data are collected from a new cohort annually with one re-measurement two years later.

## Medicare Health Outcomes Survey-Modified

The Medicare Health Outcomes Survey-Modified (HOS-M) was fielded for the first time in 2002 as the Program of All-Inclusive Care for the Elderly (PACE) Health Survey, and was renamed in 2005 as the HOS-M. It is a modified version of the Medicare HOS that is administered annually by CMS to frail elderly and predominantly dual-eligible beneficiaries (i.e., recipients of both Medicare and Medicaid) in PACE Organizations for the purpose of adjusting plan payments based on the frailty of their members.

Similar to the HOS, the HOS-M design is based on a randomly selected sample of individuals from each participating PACE Organization. Unlike the HOS, the HOS-M is a cross-sectional survey that measures the physical and mental health functioning of beneficiaries at a single point in time without a follow up.

This HOS-M 2014 Data User's Guide (DUG) is designed to assist users with the beneficiary level HOS-M data file. The DUG includes an overview of the file organization, an explanation of the derived fields, a table defining the attributes of all fields in the file, and copies of the survey instrument annotated with the field names in the data file.

## Statutory Authority

Section 722 of the Medicare Prescription Drug, Improvement, and Modernization Act of 2003 (MMA) mandates collecting, analyzing, and reporting health outcomes information. This legislation also specifies that data collected on quality, outcomes, and beneficiary satisfaction to facilitate consumer choice and program administration must use the same types of data that were collected prior to November 1, 2003. Collected since 1998, the Medicare HOS is the first patientreported outcomes measure in Medicare managed care, and therefore remains a critical part of assessing MAO quality. In addition, CMS includes the HOS results as a component of the Medicare Plan Finder (https://www.medicare.gov/find-a-plan), a web-based tool that helps inform beneficiaries about Medicare enrollment choices. CMS incorporates new survey components in HOS, as appropriate, to provide outcome measures that MAOs can use in quality improvement initiatives.

## Technical Assistance

The Medicare HOS Information and Technical Support Telephone Line (1-888-880-0077) and the Email Address (hos@hcqis.org) are available to provide assistance with questions regarding the data file. Additionally, the CMS HOS website provides general information about the program (http://www.cms.gov/HOS). A full description of the program is available at http://www.HOSonline.org, and the Medicare HOS glossary consisting of definitions relevant to the HOS and HOS-M may be accessed from the "HOS-Modified Overview" or "Publications" sections of the website.

# Methodology and Design 

## Sampling Methodology

A total of 87 PACE Organizations participated in the HOS-M in 2014. Beneficiaries were defined as eligible for the HOS-M if they were enrolled in a participating PACE plan, resided in the community, did not have End Stage Renal Disease (ESRD), and were age 55 or older. In general, for eligible plans with Medicare populations of 1,200 or more members, a simple random cross-sectional sample of 1,200 members was selected for the survey (i.e., the survey is not a cohort study). For eligible plans with populations of less than 1,200 members, all eligible members were included in the HOS-M sample. Ineligible beneficiaries included the following members: were deceased, were not enrolled in the health plan, had an incorrect address and phone number, had a language barrier, or were removed from the sample during survey administration due to disenrollment or institutionalization.

The definition of a completed survey, and hence the response rate, depends on the context. The definition of completed survey for the HOS-M report is based the Veteran's RAND 12-Item Health Survey (VR-12) summary measures, while a completed survey for frailty assessment is based on the Activities of Daily Living (ADL) questions.

For the HOS-M report, a completed survey is defined as one for which a physical component summary (PCS) or mental component summary (MCS) score could be calculated from the VR12. Participating PACE plans may access their reports from the Quality and Performance/HOS module on the CMS Health Plan Management System (HPMS). The HOS-M report sample size and response rate information is also available from the HOS-Modified Overview section on the HOS website at http://www.HOSonline.org. Please refer to the Medicare HOS-M Survey Status Information Table.

For frailty assessment, a completed survey is defined as one in which all six ADL questions are answered. Response and ADL distributions considered for payment purposes are reported separately for PACE plans on the HPMS. Participating PACE plans may access their frailty results from the HPMS Risk Adjustment module under Survey Results for Frailty Adjustment.

For a more detailed discussion on sampling, data collection, and submission, please refer to the HEDIS 2014 Volume 6 manual. ${ }^{1,2}$

[^0]
## Medicare HOS-M Instrument

The HOS-M instrument contains ADL items as the core items used to calculate the frailty adjustment factor. ${ }^{3}$ The HOS-M instrument also contains the VR-12 to further assess the physical and mental health functioning of each PACE Organization's members. ${ }^{4,5}$ The HOS-M includes questions about the following: lifting or carrying objects as heavy as 10 pounds; walking a quarter mile; health or physical problems interfering with daily activities; receiving help with ADLs; physical and emotional health compared to one year ago; memory loss; urinary incontinence; and a question on whether the survey was self-completed or completed by a proxy. If the participant received assistance completing the survey, the proxy respondent was asked information about his/her relationship to the participant.

Detailed information about the Medicare HOS-M instrument can be found in the HEDIS 2014 Volume 6 manual. ${ }^{1}$ This may be purchased by calling the NCQA Customer Support Telephone Line at 1-888-275-7585 or via NCQA’s Secure Online Order Center (http://www.ncqa.org). The survey form is also available from the Survey Instrument section of the HOS website (http://www.HOSonline.org).

## Summary Measures

The key component of the HOS-M for assessment of the physical and mental health functioning is the VR-12 Health Survey. ${ }^{6}$ The VR-12 consists of 14 items, 12 of which are used in the calculation of the 8 health domains and the two summary measures: the physical component summary (PCS) and mental component summary (MCS) scores. The VR-12 measures the same eight health domains as the 36 -item health survey: 1) Physical Functioning, 2) Role-Physical, 3) Role-Emotional, 4) Bodily Pain, 5) Social Functioning, 6) Mental Health, 7) Vitality, and 8) General Health. Each domain aggregates one or two items and all eight domains are used to calculate the two summary measures, as illustrated in the VR-12 mapping model on the following page. Two of the 14 items, which ask about change in physical health and emotional health compared to one year ago, are not used in the calculation of the PCS and MCS scores. The field names for the 14 items begin with the prefix "M17VR" in the data file.

[^1]
## Mapping of HOS-M VR-12 to 8 Health Domains and 2 Summary Measures



Note: Domains contributing the most to each summary measure are indicated by a solid line. Domains contributing to a lesser degree are indicated by a broken line. However, all domains contribute to some extent to the scoring of both summary measures (PCS and MCS).

The PCS and MCS scores were calculated using the Modified Regression Estimate (MRE) for scoring and imputation of missing data. ${ }^{5}$ The MRE is a general method for obtaining scale scores for the eight domains in the context of missing data. The MRE uses complete cases to estimate a regression equation where only those items that are present are used.

For those beneficiaries with complete responses across the VR-12, the following steps ${ }^{7}$ were taken to calculate PCS and MCS:

- Step One: New variables were created for each response level choice with one level omitted. Using the 59 total response categories across the VR-12 questions, 47 indicator variables were created.
- Step Two: Aggregate PCS and MCS scores were created separately from a regression equation that weighted each of the 47 indicator variables. The weights were derived from the Veterans SF-36 PCS and MCS Scales using the 1999 Large Health Survey of Veteran Enrollees.
- Step Three: A constant was added to each of the estimates obtained from Step Two. The scores were then standardized using normative values from a 1990 U.S. general

[^2]population. Therefore, a mean score of 50 represents the national average, a 10-point difference above and below the mean score is one standard deviation, and, with few exceptions, the scores have a range of 0 through 100 (higher being better).

- PCS and MCS scores were imputed using the MRE when beneficiary data was missing across the VR-12 items. Using the MRE algorithm, PCS and MCS scores can be calculated in as many as $90 \%$ of the cases in which one or more VR-12 responses are missing. ${ }^{8}$ Depending on the pattern of missing item responses for a beneficiary, a different set of regression weights was required to compute that individual's PCS and/or MCS scores. ${ }^{7}$ For each combination of missing data, the beneficiaries' data were merged with the stored regression weights and the PCS or MCS scores were computed and then standardized using the normative values from MRE Step Three.
- Beneficiary PCS and MCS results were mode adjusted for the impact of telephone administration compared with the reference mode of mail administration. Comparisons across the VR-12 of matched HOS and Veterans Administration surveys for the same respondents showed that PCS and MCS scores were, on average, 1.9 and 4.5 points greater respectively for telephone compared to mail administered surveys. ${ }^{9}$ Therefore, for telephone surveys, 1.9 points were subtracted from the PCS score and 4.5 points were subtracted from the MCS score.
- For the physical health summary measure, very high scores indicate no physical limitations, disabilities, or decline in well-being; high energy level; and a rating of health as "excellent."
- For the mental health summary measure, very high scores indicate frequent positive affect, absence of psychological distress, and no limitations in usual social and role activities due to emotional problems.

Note that for the HOS-M report, the PCS and MCS scores were not adjusted for case mix variables, i.e., demographic characteristics.

[^3]
## Data File Characteristics

The file is a Comma Separated Value (CSV) file and was generated using PROC EXPORT with the DBMS=CSV option in SAS ${ }^{\circledR 10}$ Version 9.2. The first row of the file contains the SAS variable names. The file can be imported directly into MS Excel or MS Access or converted back to SAS. If converting to SAS with PROC IMPORT, it is recommended to first set the SAS system option GUESSINGROWS to a high number (valid values 1-32767) to insure that character fields will not be truncated.

The 2014 HOS-M data file contains 100 fields. Field names contain the prefix M17, which indicates the corresponding round of HOS data collection. The only field without a prefix is the Health Insurance Claim number HICNUM, which is a unique alphanumeric identifier used to identify each beneficiary in the file.

Note that selected field attributes (i.e., field name, type, length, and/or label) may have been modified for some fields included in the 2014 HOS-M data file when compared to the same fields included in previous HOS-M data files. You may refer to Appendix A for detailed information regarding all field attributes contained in the 2014 HOS-M data file.

## New Fields

There is one new field in the 2014 HOS-M data file compared with the 2013 HOS-M data file.

- M17PBPID, Beneficiary Plan Benefit Package Number from CMS databases


## Excluded Fields

There are no excluded fields in the 2014 HOS-M data file compared with the 2013 HOS-M data file.

## Field Overview

The following is a general description of fields included in the HOS-M data file. The fields are listed in the order they appear in the file.

Identifier Fields (Fields 1-9)
This section contains the HICNUM, which is the unique alphanumeric identifier previously discussed. It also contains a unique beneficiary link key ID (M17BLKEY), end stage renal disease indicator (M17ESRD), institutional status (M17INSTUT), hospice status (M17HOSPICE), Medicaid status (M17MEDICAID), an anonymous beneficiary ID (M17PATID), an anonymous plan ID (M17PLAN), and the survey measurement year (M17RPTYR).

[^4]
## Sample File Fields (Fields 10-34)

This section contains contact, demographic, and other member level data for the sampled beneficiaries submitted in the Sample File by the survey vendor. These fields are obtained from the CMS Medicare Databases. None are obtained from the survey instrument. The plan name (M17PLANNM) and plan ID (M17PLANID) represent each member's plan assignment at the time of sampling in 2014. The Plan Benefit Package (PBP) number, B17PBPID, identifies the PBP to which the beneficiary belongs. A PACE plan may have one or more PBPs.

Survey Instrument Fields (Fields 35-77)
This section contains the member level responses collected from the 19 questions in the survey instrument. The following fields from the VR-12 survey are used to compute the PCS and MCS scores: M17VRGENHTH, M17VRMACT, M17VRSTAIR, M17VRPACCL, M17VRPWORK, M17VRMACCL, M17VRMWORK, M17VRPAIN, M17VRCALM, M17VRENERGY, M17VRDOWN, and M17VRSACT. Two items, M17VRPHCMP and M17VRMHCMP, are contained in the VR-12 survey but are not used to calculate the PCS and MCS scores.

## Vendor Generated Fields (Fields 78-82)

This section contains member level survey administration fields generated by the survey vendor, e.g., the survey disposition code (M17SRVDSP), survey language (M17SVLANG), and survey date (M17SVDATE).

## Derived Fields (Fields 83-94)

This section contains the following fields: flag to indicate completed surveys, flag to indicate ineligible surveys, dates in SAS date format, age, age and race categories, PCS and MCS scores, and flag to indicate membership in the analytic sample. Age is calculated by counting the number of months between the SAS date fields for date of birth (M17TDOB) and survey date with missing values imputed (M17TSVDATIM), then dividing the result by 12 to produce an integer value for the whole number of years for the beneficiary's age.

## Plan Level Fields (Fields 95-100)

This section contains the Plan type and Plan organization name obtained from the May 2014 CMS Monthly Enrollment by Contract Report of Medicare Advantage/Part D Health Plans from the CMS website http://www.cms.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/MCRAdvPartDEnrolData/. The Plan state, Plan tax status, and Plan CMS region are obtained from the August 2014 HPMS Plan Contract List.

## Appendix A

## Data File Layout by Position

| $\begin{gathered} \text { FIELD } \\ \# \end{gathered}$ | FIELD NAME/ DESCRIPTION | FIELD <br> TyPE | FIELD <br> LENGTH | VALID <br> Values | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | HICNUM HIC Number | Char | 11 |  | Unique beneficiary identifier |
| 2 | M17BLKEY <br> Beneficiary Link Key | Char | 13 |  | Obtained from the Sample File |
| 3 | M17ESRD ESRD Indicator | Num | 3 | $\begin{aligned} & 0=\text { No ESRD } \\ & 1=\text { ESRD } \end{aligned}$ | Obtained from CMS data |
| 4 | M17INSTUT <br> Institutional Status | Num | 3 | $\begin{aligned} & 0=\text { Out of Institution } \\ & 1=\text { Institutionalized } \end{aligned}$ | Obtained from CMS data |
| 5 | M17HOSPICE Hospice Status | Num | 3 | $\begin{aligned} & 0=\text { No hospice start date } \\ & \text { present } \\ & 1=\text { Hospice start date present } \end{aligned}$ | Obtained from CMS data |
| 6 | M17MEDICAID <br> Medicaid Status | Num | 3 | $0=$ Out of Medicaid <br> 1 = In Medicaid | Obtained from CMS data |
| 7 | M17PATID <br> Anonymous Beneficiary ID | Num | 8 |  | Derived field Could be used as a database key if personally identifiable fields (e.g., HICNUM) were removed. |
| 8 | M17PLAN <br> Anonymous Plan ID | Num | 8 |  | Derived field Could be used as a database key if plan identifiable fields (e.g., M17PLANID) were removed. |
| 9 | $\begin{aligned} & \hline \text { M17RPTYR } \\ & \text { Report Year } \\ & \hline \end{aligned}$ | Num | 8 |  | HOS-M survey measurement year |
| 10 | M17PLANNM Plan Name | Char | 60 |  | Obtained from the Sample File |
| 11 | M17PLANTYPE <br> Plan Type | Char | 8 |  | Obtained from the Sample File |
| 12 | $\begin{aligned} & \text { M17PLANID } \\ & \text { Plan ID } \end{aligned}$ | Char | 5 |  | Obtained from the Sample File |
| 13 | M17PBPID <br> Plan Benefit <br> Package Number | Char | 3 |  | Obtained from the Sample File <br> 3-digit number filled with leading zeros |
| 14 | M17FNAME <br> Member First Name | Char | 30 |  | Obtained from the Sample File |
| 15 | M17MIDINIT <br> Member Middle Initial | Char | 1 |  | Obtained from the Sample File |
| 16 | M17LNAME <br> Member Last Name | Char | 35 |  | Obtained from the Sample File |


| $\begin{gathered} \text { FIELD } \\ \# \end{gathered}$ | Field NAME/ DESCRIPTION | FIELD <br> TYPE | FIELD <br> LENGTH | Valid VALUES | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 17 | M17ADDRS1 <br> Address 1 | Char | 25 |  | Obtained from the Sample File <br> Address fields <br> M17ADDRS1-M17ADDRS6 <br> from CMS Medicare <br> Databases. |
| 18 | M17ADDRS2 <br> Address 2 | Char | 25 |  | Obtained from the Sample File |
| 19 | M17ADDRS3 Address 3 | Char | 25 |  | Obtained from the Sample File |
| 20 | M17ADDRS4 Address 4 | Char | 25 |  | Obtained from the Sample File |
| 21 | M17ADDRS5 Address 5 | Char | 25 |  | Obtained from the Sample File |
| 22 | M17ADDRS6 <br> Address 6 | Char | 25 |  | Obtained from the Sample File |
| 23 | $\begin{aligned} & \text { M17DOB } \\ & \text { Date of Birth } \end{aligned}$ | Char | 10 |  | Obtained from the Sample File |
| 24 | M17GENDER Gender | Num | 8 | $\begin{aligned} & 1=\text { Male } \\ & 2=\text { Female } \end{aligned}$ | Obtained from the Sample File |
| 25 | M17RACE Race | Num | 8 | $\begin{aligned} & 0=\text { Unknown } \\ & 1=\text { White } \\ & 2=\text { Black } \\ & 3=\text { Other } \\ & 4=\text { Asian } \\ & 5=\text { Hispanic } \\ & 6=\text { North American Native } \end{aligned}$ | Obtained from the Sample File |
| 26 | M17ADDRSS <br> Participant Street | Char | 65 |  | Obtained from the Sample File <br> Address Fields: <br> M17ADDRSS, M17CITY, M17STATE, and M17ZIP from the Contact Data File developed by small plans, which may be more up to date than the CMS Medicare Databases. |
| 27 | M17CITY <br> Participant City | Char | 25 |  | Obtained from the Sample File |
| 28 | $\begin{aligned} & \text { M17STATE } \\ & \text { Participant State } \end{aligned}$ | Char | 20 |  | Obtained from the Sample File |
| 29 | M17ZIP <br> Participant Zip Code | Char | 20 |  | Obtained from the Sample File |
| 30 | M17BENELANG <br> Participant Primary Language | Char | 35 |  | Obtained from the Sample File |
| 31 | M17RCVOMAIL <br> Participant Receives Own Mail | Char | 35 |  | Obtained from the Sample File |


| $\begin{gathered} \text { FIELD } \\ \# \end{gathered}$ | Field Name/ DESCRIPTION | Field TYPE | FieLD <br> LENGTH | Valid <br> Values | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 32 | M17LVINFAC <br> Participant Lives in Facility | Char | 40 |  | Obtained from the Sample File |
| 33 | M17SHAREPH <br> Participant Shares a Phone | Char | 13 |  | Obtained from the Sample File |
| 34 | M17PACECTR <br> PACE Center, Care <br> System, or Center Attended | Char | 55 |  | Obtained from the Sample File |
| 35 | M17VRGENHTH <br> Q1 General Health | Num | 8 | $\begin{aligned} & 1=\text { Excellent } \\ & 2=\text { Very Good } \\ & 3=\text { Good } \\ & 4=\text { Fair } \\ & 5=\text { Poor } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 36 | M17DIFCARRY Q2 Difficulty Lifting 10 Pounds | Num | 8 | 1 = No difficulty at all <br> 2 = A little difficulty <br> 3 = Some difficulty <br> 4 = A lot of difficulty <br> $5=$ Not able to do it | Entered from the survey (See Appendix B) |
| 37 | M17DIFBLKS <br> Q3 Difficulty <br> Walking 2-3 Blocks | Num | 8 | $1=$ No difficulty at all <br> 2 = A little difficulty <br> 3 = Some difficulty <br> 4 = A lot of difficulty <br> $5=$ Not able to do it | Entered from the survey (See Appendix B) |
| 38 | M17ADLBTH Q4a Difficulty Bathing | Num | 8 | 1 = No, I do not have difficulty <br> 2 = Yes, I have difficulty <br> 3 = I am unable to do this activity | Entered from the survey (See Appendix B) |
| 39 | M17ADLDRS Q4b Difficulty Dressing | Num | 8 | 1 = No, I do not have difficulty <br> 2 = Yes, I have difficulty <br> 3 = I am unable to do this activity | Entered from the survey (See Appendix B) |
| 40 | M17ADLEAT Q4c Difficulty Eating | Num | 8 | $\begin{aligned} & \hline 1= \\ & \quad \text { No, I do not have } \\ & \text { difficulty } \\ & 2=\text { Yes, I have difficulty } \\ & 3= \\ & \text { I am unable to do this } \\ & \text { activity } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 41 | M17ADLCHR Q4d Difficulty In/Out Chairs | Num | 8 | 1 = No, I do not have difficulty <br> 2 = Yes, I have difficulty <br> 3 = I am unable to do this activity | Entered from the survey (See Appendix B) |
| 42 | M17ADLWLK Q4e Difficulty Walking | Num | 8 | 1 = No, I do not have difficulty <br> 2 = Yes, I have difficulty <br> 3 = I am unable to do this activity | Entered from the survey (See Appendix B) |


| $\begin{gathered} \text { FIELD } \\ \# \end{gathered}$ | Field Name/ DESCRIPTION | Field <br> TYPE | Field LENGTH | VALID Values | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 43 | $\begin{aligned} & \text { M17ADLTLT } \\ & \text { Q4f Difficulty } \\ & \text { Using Toilet } \end{aligned}$ | Num | 8 | $\begin{aligned} & 1= \text { No, I do not have } \\ & \text { difficulty } \\ & 2= \text { Yes, I have difficulty } \\ & 3= \text { I am unable to do this } \\ & \text { activity } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 44 | M17HLPBTH Q5a Receive Help Bathing | Num | 8 | 1 = Yes, I receive help <br> $2=$ No, I do not receive help <br> 3 = I do not do this activity | Entered from the survey (See Appendix B) |
| 45 | M17HLPDRE Q5b Receive Help Dressing | Num | 8 | 1 = Yes, I receive help <br> $2=$ No, I do not receive help <br> 3 = I do not do this activity | Entered from the survey (See Appendix B) |
| 46 | M17HLPEAT Q5c Receive Help Eating | Num | 8 | 1 = Yes, I receive help <br> $2=$ No, $I$ do not receive help <br> 3 = I do not do this activity | Entered from the survey (See Appendix B) |
| 47 | M17HLPCHR Q5d Receive Help In/Out Chairs | Num | 8 | 1 = Yes, I receive help <br> 2 = No, I do not receive help <br> 3 = I do not do this activity | Entered from the survey (See Appendix B) |
| 48 | M17HLPWLK Q5e Receive Help Walking | Num | 8 | 1 = Yes, I receive help <br> 2 = No, I do not receive help <br> 3 = I do not do this activity | Entered from the survey (See Appendix B) |
| 49 | M17HLPTLT <br> Q5f Receive Help <br> Using Toilet | Num | 8 | 1 = Yes, I receive help <br> $2=$ No, I do not receive help <br> 3 = I do not do this activity | Entered from the survey (See Appendix B) |
| 50 | M17VRMACT <br> Q6a Limited <br> Moderate Activities | Num | 8 | $\begin{aligned} & 1=\text { Yes, limited a lot } \\ & 2=\text { Yes, limited a little } \\ & 3=\text { No, not limited at all } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 51 | M17VRSTAIR <br> Q6b Limited Climbing Several Stairs | Num | 8 | $\begin{aligned} & 1=\text { Yes, limited a lot } \\ & 2=\text { Yes, limited a little } \\ & 3=\text { No, not limited at all } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 52 | M17VRPACCL Q7a Physical Health Accomplished Less | Num | 8 | 1 = No, none of the time <br> $2=$ Yes, a little of the time <br> $3=$ Yes, some of the time <br> 4 = Yes, most of the time <br> $5=$ Yes, all of the time | Entered from the survey (See Appendix B) |
| 53 | M17VRPWORK <br> Q7b Physical Health Limited Work Activities | Num | 8 | 1 = No, none of the time <br> $2=$ Yes, a little of the time <br> $3=$ Yes, some of the time <br> $4=$ Yes, most of the time <br> 5 = Yes, all of the time | Entered from the survey (See Appendix B) |
| 54 | M17VRMACCL <br> Q8a Emotional Problems Accomplished Less | Num | 8 | $1=$ No, none of the time <br> 2 = Yes, a little of the time <br> 3 = Yes, some of the time <br> $4=$ Yes, most of the time <br> 5 = Yes, all of the time | Entered from the survey (See Appendix B) |
| 55 | M17VRMWORK <br> Q8b Emotional Problems Work Not Careful | Num | 8 | $1=$ No, none of the time <br> $2=$ Yes, a little of the time <br> $3=$ Yes, some of the time <br> 4 = Yes, most of the time <br> 5 = Yes, all of the time | Entered from the survey (See Appendix B) |


| $\begin{gathered} \text { FIELD } \\ \# \end{gathered}$ | Field Name/ DESCRIPTION | FieLD TYPE | Field <br> LENGTH | VALID Values | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 56 | M17VRPAIN Q9 Pain Interfere Past 4 Weeks | Num | 8 | $1=$ Not at all <br> 2 = A little bit <br> 3 = Moderately <br> 4 = Quite a bit <br> 5 = Extremely | Entered from the survey (See Appendix B) |
| 57 | M17VRCALM Q10a Past 4 Weeks Felt Calm/Peaceful | Num | 8 | $\begin{aligned} & 1=\text { All of the time } \\ & 2=\text { Most of the time } \\ & 3=\text { A good bit of the time } \\ & 4=\text { Some of the time } \\ & 5=\text { A little of the time } \\ & 6=\text { None of the time } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 58 | M17VRENERGY Q10b Past 4 Weeks A Lot of Energy | Num | 8 | 1 = All of the time <br> $2=$ Most of the time <br> 3 = A good bit of the time <br> 4 = Some of the time <br> $5=$ A little of the time <br> $6=$ None of the time | Entered from the survey (See Appendix B) |
| 59 | M17VRDOWN Q10c Past 4 Weeks Blue or Sad | Num | 8 | 1 = All of the time <br> $2=$ Most of the time <br> 3 = A good bit of the time <br> 4 = Some of the time <br> 5 = A little of the time <br> $6=$ None of the time | Entered from the survey (See Appendix B) |
| 60 | M17VRSACT <br> Q11 Past 4 Weeks <br> Phys or Emot <br> Interfere Social <br> Activities | Num | 8 | 1 = All of the time <br> $2=$ Most of the time <br> 3 = Some of the time <br> 4 = A little of the time <br> 5 = None of the time | Entered from the survey (See Appendix B) |
| 61 | M17VRPHCMP Q12 Physical Health Compared with One Year Ago | Num | 8 | 1 = Much better <br> 2 = Slightly better <br> 3 = About the same <br> 4 = Slightly worse <br> 5 = Much worse | Entered from the survey (See Appendix B) |
| 62 | M17VRMHCMP <br> Q13 Emotional Health Compared with One Year Ago | Num | 8 | 1 = Much better <br> 2 = Slightly better <br> 3 = About the same <br> 4 = Slightly worse <br> 5 = Much worse | Entered from the survey (See Appendix B) |
| 63 | M17MEMLOSS Q14 Memory Loss Interferes with Daily Activities | Num | 8 | $\begin{aligned} & \hline 1=\text { Yes } \\ & 2=\text { No } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 64 | M17EVERURN <br> Q15 How Often <br> Difficulty <br> Controlling <br> Urination | Num | 8 | $\begin{array}{\|l} \hline 1 \text { = Never } \\ 2=\text { Less than once a week } \\ 3=\text { Once a week or more } \\ \quad \text { often } \\ 4=\text { Daily } \\ 5=\text { Catheter } \\ \hline \end{array}$ | Entered from the survey (See Appendix B) |


| $\begin{gathered} \text { FIELD } \\ \# \end{gathered}$ | Field Name/ DESCRIPTION | Field TYPE | FieLD <br> LENGTH | Valid <br> Values | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 65 | M17CMPWHO <br> Q16 Who Completed Survey Form | Num | 8 | 1 = Medicare participant <br> 2 = Family member, relative, or friend of Medicare Participant <br> 3 = Nurse or other health professional | Entered from the survey (See Appendix B) |
| 66 | M17PROXRSN1 Q17 Reason Filled Out Due to Physical Problems | Num | 8 | $\begin{aligned} & 0=\text { No } \\ & 1=\text { Yes } \\ & 7=\text { Appropriately skipped } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 67 | M17PROXRSN2 <br> Q17 Reason Filled Out Due to Memory Loss or Mental Problems | Num | 8 | $\begin{aligned} & 0=\text { No } \\ & 1=\text { Yes } \\ & 7=\text { Appropriately skipped } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 68 | M17PROXRSN3 <br> Q17 Reason Filled Out Due to Unable to Speak/Read English | Num | 8 | $\begin{aligned} & 0=\text { No } \\ & 1=\text { Yes } \\ & 7=\text { Appropriately skipped } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 69 | M17PROXRSN4 Q17 Reason Filled Out Due to Person Not Available | Num | 8 | $\begin{aligned} & 0=\text { No } \\ & 1=\text { Yes } \\ & 7=\text { Appropriately skipped } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 70 | M17PROXRSN5 Q17 Reason Filled Out Due to Other | Num | 8 | $\begin{aligned} & \hline 0=\text { No } \\ & 1=\text { Yes } \\ & 7=\text { Appropriately skipped } \\ & \hline \end{aligned}$ | Entered from the survey (See Appendix B) |
| 71 | M17PROXHOW1 Q18 Helped Read Questions to the Person | Num | 8 | $\begin{aligned} & 0=\text { No } \\ & 1=\text { Yes } \\ & 7=\text { Appropriately skipped } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 72 | M17PROXHOW2 Q18 Helped Write Down Answers | Num | 8 | $\begin{aligned} & 0=\text { No } \\ & 1=\text { Yes } \\ & 7=\text { Appropriately skipped } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 73 | M17PROXHOW3 <br> Q18 Helped Answer <br> Based on <br> Experience with <br> Person | Num | 8 | $\begin{aligned} & 0=\text { No } \\ & 1=\text { Yes } \\ & 7=\text { Appropriately skipped } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 74 | M17PROXHOW4 Q18 Helped By Using Medical Records to Fill Out Survey | Num | 8 | $\begin{aligned} & 0=\text { No } \\ & 1=\text { Yes } \\ & 7=\text { Appropriately skipped } \end{aligned}$ | Entered from the survey (See Appendix B) |
| 75 | M17PROXHOW5 <br> Q18 Helped <br> Translate the Survey | Num | 8 | $\begin{aligned} & \hline 0=\text { No } \\ & 1=\text { Yes } \\ & 7=\text { Appropriately skipped } \\ & \hline \end{aligned}$ | Entered from the survey (See Appendix B) |
| 76 | M17PROXHOW6 Q18 Helped Other | Num | 8 | $\begin{aligned} & 0=\text { No } \\ & 1=\text { Yes } \\ & 7=\text { Appropriately skipped } \end{aligned}$ | Entered from the survey (See Appendix B) |


| $\begin{gathered} \text { FIELD } \\ \# \end{gathered}$ | Field NAME/ DESCRIPTION | FIELD <br> Type | Field <br> LENGTH | VALID <br> VALUES | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 77 | M17CAREPOS <br> Q19 <br> Staff/Caregivers <br> Position | Num | 8 | 1 = Home Health Aide, Personal Care Attendant, or Certified Nursing Assistant <br> 2 = Nurse (RN, LPN, or NP) <br> 3 = Social Worker or Case Manager <br> 4 = Adult Foster Care, Adult Day Care, Assisted Living, or Residential Care Staff <br> 5 = Interpreter <br> $6=$ Other <br> 7 = Appropriately skipped | Entered from the survey (See Appendix B) |
| 78 | M17SRVDSP <br> Disposition of Survey | Char | 3 | ```Generated by the survey vendor (M=Mail and T=Telephone) M10/T10 = Complete survey (Q4a-f answered) M11/T11 = Non-response: partial complete survey (one or more of Q4a-f missing) M20/T20 = Ineligible: deceased M21/T21 = Ineligible: not enrolled in MAO M23/T23 = Ineligible: language barrier T24 = Ineligible: bad address AND phone number M25/T25 = Ineligible: removed from sample by RTI M26/T26 = Duplicate: beneficiary listed twice in database M32/T32 = Non-response: refusal by member M33/T33 = Non-response: unavailable M34/T34 = Non-response: physically/mentally incapacitated M35/T35 = Non-response: institutionalized M36/T36 = Non-response: after maximum attempts M37/T37 = Non-response: refusal by proxy M38/T38 = Non-response: gatekeeper refusal``` |  |
| 79 | M17RNDNUM Survey Round | Char | 3 | ```Generated by the survey vendor M1 \(=1^{\text {st }}\) Mailing M2 \(=2^{\text {nd }}\) Mailing \(\mathrm{T} 1=1^{\text {st }}\) Telephone \(\mathrm{T} 2=2^{\text {nd }}\) Telephone T3 \(=3^{\text {rd }}\) Telephone \(\mathrm{T} 4=4^{\text {th }}\) Telephone \(\mathrm{T} 5=5^{\text {th }}\) Telephone T6 \(=6^{\text {th }}\) Telephone T7 \(=7^{\text {th }}\) Telephone T8 \(=8^{\text {th }}\) Telephone T9 \(=9^{\text {th }}\) Telephone \(\mathrm{MM}=\) Partially completed by mail and converted to complete by mail re-contact MT \(=\) Partially completed by mail and converted to complete by telephone NC = Not completed``` |  |


| $\begin{gathered} \text { FIELD } \\ \# \end{gathered}$ | Field NAME/ DESCRIPTION | Field <br> Type | FieLd <br> LENGTH | Valid Values | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 80 | M17PCTANS <br> Percentage of Survey Questions Answered | Num | 8 |  | Generated by the survey vendor <br> Based on 31 responses for M17VRGENHTH (field 35) to M17CMPWHO (field 65) and survey disposition M17SRVDSP (field 78) <br> If M17SRVDSP = M10, T10, M11, or T11 <br> then M17PCTANS = (Number answered)/31*100; Otherwise M17PCTANS=0. |
| 81 | M17SVLANG <br> Survey Language | Char | 1 | $\begin{aligned} & \hline \mathrm{C}=\text { Chinese } \\ & \mathrm{E}=\text { English } \\ & \mathrm{O}=\text { Other } \\ & \mathrm{S}=\text { Spanish } \\ & \hline \end{aligned}$ | Generated by the survey vendor |
| 82 | M17SVDATE <br> Date Survey Was Completed | Char | 8 |  | Generated by the survey vendor <br> Date mail survey received or date of telephone interview by survey vendor. Displayed as MMDDYYYY |
| 83 | M17CMPSRV Completed Survey (All ADLs Q4a-f answered) | Num | 8 | $\begin{aligned} & \hline 0 \text { = Incomplete Survey } \\ & 1=\text { Completed Survey } \end{aligned}$ | Derived field <br> Based on six ADL questions <br> ADLBTH (field 38) to <br> ADLTLT (field 43). <br> If all six are answered then M17CMPSRV = 1 ; <br> Otherwise M17CMPSRV $=0$. |
| 84 | M17INVSRV Ineligible Survey Flag | Num | 8 | $\begin{aligned} & \hline 0=\text { Eligible } \\ & 1 \text { = Ineligible } \end{aligned}$ | Derived field <br> Ineligible survey includes members: deceased, not enrolled in the health plan, had an incorrect address and phone number, had a language barrier or were removed from sample due to disenrollment or institutionalization. |
| 85 | $\begin{aligned} & \text { M17TDOB } \\ & \text { Date of Birth (SAS } \\ & \text { Date) } \end{aligned}$ | Num | 8 |  | Derived SAS date field SAS date equivalent of M17DOB. <br> MMDDYY10. format. |
| 86 | M17TSVDATE Date of Survey (SAS Date) | Num | 8 |  | Derived SAS date field SAS date equivalent of M17SVDATE. <br> MMDDYY10. format. |


| $\begin{gathered} \text { FIELD } \\ \# \end{gathered}$ | Field NAME/ DESCRIPTION | FIELD <br> TYPE | FIELD <br> LENGTH | Valid VALUES | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 87 | M17TSVDATIM Date of Survey (SAS Date with Missing Values Imputed) | Num | 8 |  | Derived SAS date field If M17TSVDATE is missing, then M17TSVDATIM = 04/24/2014 <br> Otherwise M17TSVDATIM = M17TSVDATE <br> MMDDYY10. format. |
| 88 | M17TDOELMT <br> Date of Accretion <br> Limit - 03/01/2014 <br> (SAS Date) | Num | 8 |  | Derived SAS date field 03/01/2014 for all records. MMDDYY10. format. |
| 89 | M17AGE Age (Exact Calculation) | Num | 8 |  | Derived field Calculated from M17TDOB and M17TSVDATIM |
| 90 | M17AGECAT <br> Age Groups (6 <br> Categories from <br> Calculated AGE) | Num | 8 | $\begin{aligned} & 1=55 \text { to } 64 \text { years } \\ & 2=65 \text { to } 69 \text { years } \\ & 3=70 \text { to } 74 \text { years } \\ & 4=75 \text { to } 79 \text { years } \\ & 5=80 \text { to } 84 \text { years } \\ & 6=85 \text { years or older } \end{aligned}$ | Derived field <br> Obtained from M17AGE |
| 91 | M17RACECAT <br> Race Groups (3 Categories from CMS Race) | Num | 8 | $\begin{aligned} & 1=\text { White } \\ & 2=\text { Black } \\ & 3=\text { Other } \end{aligned}$ | Derived field <br> Obtained from M17RACE |
| 92 | M17PCS <br> Physical Component <br> Summary Score | Num | 8 |  | Derived field <br> Unadjusted PCS score. |
| 93 | M17MCS <br> Mental Component Summary Score | Num | 8 |  | Derived field <br> Unadjusted MCS score. |
| 94 | M17ANALYT <br> Analytic Sample <br> Indicator | Num | 8 | $\begin{aligned} & 0=\text { Not included in analytic } \\ & \text { sample } \\ & 1=\text { Included in analytic } \\ & \text { sample } \end{aligned}$ | Derived field |
| 95 | M17PLTYPE <br> Plan Type - source <br> CMS 05/14 | Char | 39 |  | Obtained from the May 2014 CMS Monthly Enrollment by Contract Report of Medicare Advantage/Part D Health Plans |
| 96 | M17PLORGNM <br> Plan Organization <br> Name - source CMS 05/14 | Char | 50 |  | Obtained from the May 2014 CMS Monthly Enrollment by Contract Report of Medicare Advantage/Part D Health Plans |
| 97 | M17PLANSTN <br> Plan State - source <br> HPMS 08/14 | Char | 2 |  | Obtained from the August 2014 HPMS Plan Contract List. |
| 98 | M17PLTAXST Plan Tax Status source HPMS 08/14 | Char | 25 |  | Obtained from the August 2014 HPMS Plan Contract List. |


| $\begin{gathered} \text { FIELD } \\ \# \end{gathered}$ | Field NAME/ DESCRIPTION | FIELD <br> TYPE | FIELD <br> LENGTH | Valid <br> VALUES |
| :---: | :---: | :---: | :---: | :---: |
| 99 | M17PLNDCT <br> Duration of Plan Contract Categories | Num | 8 | $1=$ less than 1 year Obtained from the August <br> $2=1$ to 4 years 2014 HPMS Plan Contract <br> $3=5$ to 9 years List. <br> $4=10$ years or more  |
| 100 | M17PLREGCDE Plan CMS Region Code | Num | 3 | ```Derived from the August 2014 HPMS Plan Contract List 1 = Region 1 - Boston (CT, ME, MA, NH, RI, VT) 2 = Region 2 - New York (NY, NJ, PR, VI) 3 = Region 3 - Philadelphia (DE, DC, MD, PA, VA, WV) 4 = Region 4 - Atlanta (AL, FL, GA, KY, MS, NC, SC, TN) 5 = Region 5 - Chicago IL, IN, MI, MN, OH, WI) 6 = Region 6 - Dallas (AR, LA, NM, OK, TX) 7 = Region 7 - Kansas City (IA, KS, MO, NE) 8 = Region 8 - Denver (CO, MT, ND, SD, UT, WY) 9 = Region 9 - San Francisco (AZ, CA, Guam, HI, NV) 10 = Region 10 - Seattle (AK, ID, OR, WA)``` |

## Appendix B (Annotated Survey Form)

## 2014 Medicare Health Outcomes Survey-Modified

1. In general, would you say your health is:

| Excellent | Very good | Good | Fair | Poor |
| :---: | :---: | :---: | :---: | :---: |
| ${ }_{1} \square$ | ${ }_{2} \square$ | ${ }_{3} \square$ | ${ }_{4} \square$ | ${ }_{5} \square$ |

2. How much difficulty, if any, do you have lifting or carrying objects as heavy as 10 pounds, such as a sack of potatoes?

No difficulty at all A little difficulty



Some difficulty


Not able toA lot of difficulty do it

3. How much difficulty, if any, do you have walking a quarter of a mile-that is about 2 or 3 blocks?

M17DIFBLKS

No difficulty at all A little difficulty difficulty


Not able to
A lot of difficulty do it

4. Because of a health or physical problem, do you have any difficulty doing the following activities without special equipment or help from another person?

| No, I do not <br> have difficulty | Yes, I have <br> difficulty |
| :---: | :---: | | I am unable to |
| :--- |
| do this activity |

a. Bathing $\qquad$

b. Dressing $\qquad$
$\square$

c. Eating

d. Getting in or out of chairs

e. Walking $\qquad$
$\square$

f. Using the toilet $\qquad$ M17ADLTLT , $\square$


5. Do you receive help from another person with any of these activities?

6. The following items are about activities you might do during a typical day. Does your health now limit you in these activities? If so, how much?

## ACTIVITIES

a. Moderate activities, such as moving a table, pushing a vacuum cleaner, bowling, or playing golf $\qquad$ M17VRMACT
b. Climbing several flights of stairs

## M17VRSTAIR

| Yes, | Yes, | No, not |
| :---: | :---: | :---: |
| limited | limited | Nimited <br> a lot |
| a little | at all |  |

7. During the past 4 weeks, have you had any of the following problems with your work or other regular daily activities as a result of your physical health? (If you are not able to do work or regular daily activities, please answer 'yes, all of the time' to both questions).

| No, | Yes, a | Yes, | Yes, | Yes, all |
| :---: | :---: | :---: | :---: | :---: |
| none of | little of <br> some of <br> most of <br> of the |  |  |  |
| the time | the time | the time | the time | time |

a. Accomplished less than you would like $\qquad$ M17VRPACCL

b. Were limited in the kind of work or other activities.

8. During the past 4 weeks, have you had any of the following problems with your regular daily activities as a result of any emotional problems (such as feeling depressed or anxious)? (If you are not able to do work or regular daily activities, please answer 'yes, all of the time' to both questions.)

| a. Accomplished less than you |
| :--- |
| would like....... M17VRMACCL |

b. Didn't do work or other activities as carefully as usual . $\qquad$

| No, | Yes, a | Yes, | Yes, | Yes, all <br> none of <br> little of <br> some of <br> most of <br> of the |
| :---: | :---: | :---: | :---: | :---: |
| the time | the time | the time | the time | time |

a. Accomplished less than you would like


M17VRMWORK
9. During the past 4 weeks, how much did pain interfere with your normal work (including both work outside the home and housework)?


M17VRPAIN Extremely

| Not at all | A little bit | Moderately | Quite a bit | Extremely |
| :---: | :---: | :---: | :---: | :---: |
| $\square$ | $\square$ | $\square$ | ${ }_{3} \square$ | ${ }_{3} \square$ |

These questions are about how you feel and how things have been with you during the past four weeks. For each question, please give the one answer that comes closest to the way you have been feeling.
10. How much of the time during the past 4 weeks:

| All |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| of the | Most <br> of the | A good <br> bit of <br> time <br> time | Some <br> the time the | A little <br> of the <br> time | None <br> of the |
| time | time |  |  |  |  |

a. have you felt calm and peaceful? ....

b. did you have a lot of energy?

c. have you felt downhearted and blue? $\square$
$\square$



11. During the past 4 weeks, how much of the time has your physical health or emotional problems interfered with your social activities (like visiting with friends, relatives, etc.)?


Now, we'd like to ask you some questions about how your health may have changed.
12. Compared to one year ago, how would you rate your physical health in general now?

13. Compared to one year ago, how would you rate your emotional problems (such as feeling anxious, depressed or irritable) in general now?

| Much better | Slightly better | About the <br> same | Slightly worse | Much worse |
| :---: | :---: | :---: | :---: | :---: |

14. Do you experience memory loss that interferes with daily activities?


Yes
M17MEMLOSSNo
15. How often, if ever, do you have difficulty controlling urination (bladder accidents)?

16. Who completed this survey form?


Medicare Participant Family member, relative, or friend of Medicare Participant
Nurse or other health professional
17. What was the reason you filled out this survey for someone else? (Please answer ALL that apply.)
${ }_{1} \square$ Physical problems
${ }_{2} \square$ Memory loss or mental problems
${ }_{3} \square$ Unable to speak or read English
M17PROXRSN1
M17PROXRSN2

Person not available
${ }_{5} \square$
Other

M17PROXRSN3
18. How did you help complete this survey? (Please answer ALL that apply.)


Read the questions to the person
${ }_{2} \square$ Wrote down the person's answers
${ }_{3} \square$ Answered the questions based on my experience with the person
${ }_{4} \square$ Used medical records to fill out the survey
${ }_{5} \square$ Translated the survey questions
${ }_{6} \square$ Other

M17PROXHOW1

M17PROXHOW2

M17PROXHOW3

M17PROXHOW4

M17PROXHOW5

M17PROXHOW6

## FOR PROFESSIONAL STAFF (CAREGIVERS) ONLY

19. Which of the following best describes your position? (Please choose one answer.)
 Home Health Aide, Personal Care Attendant, or Certified Nursing Assistant
 Nurse (RN, LPN, or NP)

YOU HAVE COMPLETED THE SURVEY. THANK YOU.


[^0]:    ${ }^{1}$ National Committee for Quality Assurance. HEDIS ${ }^{\circledR}$ 2014, Volume 6: Specifications for the Medicare Health Outcomes Survey. Washington, DC: NCQA Publication, 2014.
    ${ }^{2}$ HEDIS ${ }^{\circledR}$ is a registered trademark of the National Committee for Quality Assurance.

[^1]:    ${ }^{3}$ Walsh EG, Khatustsky G, and Johnson L. Functional impairment levels in PACE enrollees. Health Care Financing Review. Summer 2008. Volume 29(4): 81-88. Accessed May 5, 2015 at http://www.cms.gov/Research-Statistics-Data-and-Systems/Research/HealthCareFinancingReview/downloads/2008Summerpg81.pdf
    ${ }^{4}$ Jones D, Kazis LE, Lee A, Rogers W, Skinner K, Cassar L, Wilson N, Hendricks A. Health status assessments using the Veterans SF-36 and SF-12. Methods for evaluating outcomes in the Veterans Health Administration. Journal of Ambulatory Care Management. 2001; 24(3):1-19.
    ${ }^{5}$ Iqbal SU, Rogers W, Selim A, Qian S, Lee A, Ren XS, Rothendler J, Miller D, Kazis L. The Veterans RAND 12 Item Health Survey (VR-12): What it is and How it is used 2007. Accessed May 5, 2015 at http://www.hosonline.org/surveys/hos/download/Veterans_RAND_12_Item_Health_Survey_VR-12_2007.pdf
    ${ }^{6}$ Boston University School of Public Health. VR-36, VR-12 and VR-6D Overview. Accessed May 5, 2015 at http://www.bu.edu/sph/research/research-landing-page/vr-36-vr-12-and-vr-6d/

[^2]:    ${ }^{7}$ Spiro A, Rogers WH, Qian S, Kazis L. Imputing physical and mental summary scores (PCS and MCS) for the Veterans SF-12 Health Survey in the context of missing data. Technical Report prepared by: The Health Outcomes Technologies Program, Health Services Department, Boston University School of Public Health, Boston, MA and The Institute for Health Outcomes and Policy, Center for Health Quality, Outcomes and Economic Research, Veterans Affairs Medical Center, Bedford, MA. 2004. Accessed May 5, 2015 at http://www.hosonline.org/surveys/ hos/download/HOS_Veterans_12_Imputation.pdf

[^3]:    ${ }^{8}$ Selim A, Iqbal SU, Rogers W, Qian SX, Fincke BG, Rothender J, Kazis LE. Medicare Health Outcomes Survey: An Alternative Case-Mix Methodology. Technical Report prepared by: Center for Health Quality, Outcomes, and Economic Research, VA Medical Center, Bedford, Massachusetts 2007. Accessed May 8, 2015 at http://www.hosonline.org/surveys/hos/download/HOS_Case_Mix_Final_Technical_Report.pdf
    ${ }^{9}$ Rogers WH, Gandek B, Sinclair SJ. Calculating Medicare Health Outcomes Survey Performance Measurement Results. Technical Report prepared by: Health Assessment Lab, Waltham, MA, The Health Institute, Department of Clinical Care Research, New England Medical Center, Boston , MA. 2004. Accessed May 8, 2015 at http://www.hosonline.org/surveys/hos/download/HOS_Calculating_PM_Results.pdf

[^4]:    ${ }^{10} \mathrm{SAS}^{\circledR}$ is a registered trademark of the SAS Institute Inc., Cary, NC

