

Female Speaker:

This morning we were able to enjoy some high-level speakers, kind of looking at the big picture issues that we're dealing with in health care quality and in the Medicare Advantage Program. And what we're going to do this afternoon is more focused on some of the operational details that you all deal with on daily basis.

And right now we're getting ready to present a panel to go over Medicare Advantage reporting requirements for both Part C and Part D. And I'm going to go ahead and introduce the entire panel. I'm a program administrator in the Office of Research, and I'm a program administrator for the Medicare Health Outcomes Survey, and I manage, coordinate and oversee operations for that effort.

The first person who'll be speaking today is Chris Eisenberg. And he is the director of the Division of Health Plan Accountability at CMS. And he's leading CMS' efforts to implement the agency's compliance and enforcement programs for the Medicare Managed Care Program. And his area is also developing market surveillance metrics for the entire Medicare Advantage Program.

And then after Chris, we will hear from Liz Goldstein. And Chris will be talking about HEDIS and some other quality improvement project requirements. Liz Goldstein is going to talk about CAPS reporting. And she is the director of the Division of Consumer Assessment and Health Care Surveys here at CMS. And her division is responsible for the entire spectrum of Medicare CAPS Surveys, as well as research that's related to public reporting for CMS' quality initiatives.

And then I'll speak after Liz on HOS, and then afterwards we'll hear from Alice Lee Martin, and she will talk about Part D Reporting Requirements. And she's a pharmacist in the division of clinical and economic performance in the Medicare Drug Benefit Group at CMS. And her team is – they monitor various data sources related to Part D oversight, and this includes plan-reported data.

And then lastly we will hear from Phil Renner, who is the assistant vice president for quality measurement at NCQA. And he directs the development testing and implementation of national health care quality reporting initiatives. And this includes HEDIS and also NCQA's Provider Recognition Programs. And one of the other things that he does is that he is the project director for several different efforts to development measures and reporting systems to support national, regional efforts in quality reporting. And this would include the development work that's going on for Medicare Advantage Plans as wells SNPs. And he's going to be talking about in more detail about the development work that's going on for special needs plans.

So with that, I will sit down, and Chris will talk to you about HEDIS.

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